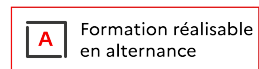


Titre à finalité professionnelle Agent d'entretien et de rénovation en propreté (vocational training qualification in cleaning maintenance and renovation)



Toulon

The benefits of training

For GRETA du Var, the performance indicators are as follows:
Pass rate: 100% out of 1 person sitting the exam
Satisfaction rate: 100% out of 3 people who responded to our satisfaction survey
Integration rate into the target profession: 100% (previous session)
Overall integration rate into employment: 100% (previous session)
Termination rate of apprenticeship contracts concluded: 0%

TRAINING

OBJECTIVES

At the end of their training, cleanliness maintenance and renovation operatives will be able to:

- organise their worksite (preparation of products, equipment and installations)
- carry out maintenance and renovation services for different types of floor coverings, hard, plastic, textiles in particular.
- adapt services to the spaces and conditions of intervention,
- interact positively with customers/users,

PROGRAMME

Skill block 1: implementing the relationship with users/customers to guarantee the smooth running of the cleaning site

Checking the appearance of the outfit and equipment
Introducing oneself and engaging in effective dialogue with the user/customer, ensuring the quality and efficiency of the exchange.
Informing them of the nature and constraints of the work to be carried out and explaining the progress of the operations and the precautions to be taken at the end of the operations.
Recording any requests or complaints from the user, those to be dealt with at his/her level and those to be passed on orally to his/her hierarchy according to the established procedure
Identifying potential needs for exceptional work or specific work, advising the customer.

Skill block 2 :Technical preparation of the cleaning site

Preparing the workstation in accordance with the specifications, taking into account the site, adapting the protocol and working times to the requirements of the site .
Choose the appropriate equipment and accessories
Choose products according to the surface, the location and the nature and degree of soiling
Check the availability and installation of safety devices (opening/closing, alarms), products, materials and equipment required for the job

Prepare, prepare and arrange his/her trolley, tools, materials and consumables in a rational manner
Protect the premises and property from possible damage
Apply service protocols and instructions (dress, hygiene, safety)
Choose and handle materials/products in accordance with the data in the technical data sheets

Skill block 3: Performing professional cleaning techniques

Performing manual and mechanised floor maintenance operations (textiles, plastics, parquet, tiles, ceramics, natural stone) using different methods and within the time allowed and limiting nuisance to users

Performing a polishing a spray method on a plastic covering
Dry or wet stripping and manually applying a protection
Remodelling a textile floor, mechanically and/or chemically renovate a natural stone floor and scrub a tiled floor
Wear specific PPE and adopt suitable gestures and postures
Self-control your work

Adapt your actions to the habits and uses of the customer. Maintaining equipment, ensuring it is cleaned after use

Writing up monitoring media for operations carried out.

VALIDATION

- Certification issued by the CPNE for cleaning companies and associated services

+ d'informations sur cette certification (RNCP35551, libellé exact du diplôme, nom du certificateur, date d'enregistrement de la certification) en cliquant sur :

<https://www.francecompetences.fr/recherche/rncp/35551/>

WHO SHOULD ATTEND?

AUDIENCE

All audiences

PREREQUISITES

Good representation of the job and motivation to do it.

Experience effective oral and written communication in simple professional communication situations .

EDUCATIONAL ORGANISATION

SESSION DATES

from 9 Sep 2024 to 28 June 2025 | **DIVERS FINANCEMENTS**

APPRENTICESHIP

DURATION

Maximum total duration of 275 hours The duration of the course is indicative and will be determined according to your profile.

WORKFORCE

10 people

TEACHING METHODS, EQUIPMENT AND FOLLOW-UP

Teaching method

- Fully classroom-based training

Teaching methods

- Group lessons

Equipment

- Equipped technical platforms

Monitoring and individualisation

Positioning prior to entry into training.

Interviews, remediation with the educational referent and/or company referent during training.

Disability Advisors support teaching teams to facilitate the inclusion of trainees with disabilities and help build a personalised training pathway, by proposing adaptations based on the needs expressed by the individual. Partnerships with specialised players may be sought to provide support, secure the training pathway and promote professional integration.

EXPERTISE OF PARTICIPANTS

Education Nationale certified teachers, Bac +3 trainers with significant experience in adult training, professional speakers.
Trainers experienced in individualising learning.

ASSESSMENT AND CERTIFICATION PROCEDURES

Course evaluations (ECF)
Interview with a professional jury

FINANCING

RATE

Total price including VAT : 7535.00 euros
Hourly rate : 25.00 Hourly rate including VAT: euros 25.00
. This price is indicative and non-contractual. Depending on your status, this course may be fully financed. Contact us.

FINANCING

Session from 09 September 2024 to 28 June 2025

Training on a sandwich course (apprenticeship or professional training contract).
Training eligible for the CPF.
This training on a sandwich course (apprenticeship or professional training contract) can be fully financed. It is also open to other audiences and may be covered by other partners/funders. Please contact us for more information.

HOW DO I REGISTER?

HOW DO I REGISTER?

Positioning test by appointment.
Interview by appointment.
Present yourself with the liaison form from the prescriber (Mission locale, Pôle emploi...).
Depending on the funding body, training is available between 15 and 45 days before the start of the course. Please contact us for further information.

AFTER THE COURSE

Insertion into employment as a machinist, maintenance worker, renovation worker, cleaning worker, cleaning service worker.
In cleaning companies, in public establishments (e.g. hospitals), within local authorities, .

AMENITIES

Access for people with disabilities

Accessible to people with disabilities
Lift - Please ask for the key at reception

Catering

School self-service only during school periods - Catering available in the vicinity of the school

Transport

Mistral network - Line 1 / Line 31

PRACTICAL INFORMATION

CONTACTS

Cédric LEGUERE - Vocational Training Advisor
T. 07 86 44 21 11 | cedric.leguere@ac-nice.fr

Sophie BIGOT - Coordonnatrice - Référent Handicap
T. 07 86 36 27 00 | sophie.bigot@ac-nice.fr

PLACE OF TRAINING

Lycée Georges Cisson | 272 rue André Chenier | 83100 Toulon

ORGANIZATION

GRETA du Var

Headquarters : Lycée Technique Régional Paul Langevin 83514 La Seyne sur Mer Cedex

Public reception Monday to Friday from 09.00 to 12.00 and from 14.00 to 17.00

Business registration number : 9383P000883